

Dear Customer,

1. **Guard Personal Information** – Customers should refrain from sharing sensitive information, such as passwords, PINs, OTPs, etc., under any circumstances since this information plays a critical role in safeguarding their financial assets.

2. **Account Access Control** – Customers should not permit third parties to operate their accounts since, in the event of unauthorized transactions, customers may be held accountable and required to cooperate with Law Enforcement Agencies.

The FIU requests us to circulate this message for the benefit of all customers to protect their hard-earned money. By implementing these protective and preventive steps, we help foster a culture of security and responsibility and contribute to a safer banking environment for all stakeholders.

Best Regards and a Happy New Year!

Director

Financial Intelligence Unit