

## COMPLAINT HANDLING AND REDRESS

### How to get in touch with us

Location	Person	Contact Details	
		Address	Telephone Number
Head Office			
Anuradapura	Mr.S. Kahawatta Branch Manager	No 348/A,348/ B, Maithripala Senanayake Mw, Anuradapura	025-3856947/ 3244969
Badulla	Mr.Harendra Kumara Branch Manager	No.5 Lower King Street, Badulla	055-3557730/ 2228180
Dambulla	Mr.J.Jayathilaka Branch Manager	Sujatha Building, Kurunegala Junction, Dambulla	066-2285004/ 2285006
Gampaha	Mr.M. Kulasekara Branch Manager	No.118,Colombo Road, Gampaha	033-3438602/ 3555450
Galle	Mr.R. Kalyananda Branch Manager	No.2 Malwatta Road, Kaluwella, Galle	091-3907720/ 2235888
Kandy	Mr.S.Gunawardena Branch Manager	No.26, Hill Street, Kandy	081-3827710/ 2220744
Kurunegala	Mr.S.Herath Branch Manager	No.193A, Colombo Road, Kurunegala	037-3616655/ 3976161
Rathnapura	Mr.Sujeewa Kumara Branch Manager	No.176,Main Street, Ratnapura	045-3457777/ 3608060
Jaffna	Mr.J.Thushyanthan Branch Manager	No.221,Power House Road, Jaffna	021-3207686/ 2217022
Call Centre	Mr.Priyath	Call Centre	011-2024040

### How to contact the Financial Ombudsman Service

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Website : [www.financialombudsman.lk](http://www.financialombudsman.lk)